

# Recovery Coordination Program

**Mission:** To oversee, monitor, and report on the accessibility, utilization, and performance of DoD and Service-led warrior care programs, including policy and procedures development and optimization of performance and support through on-going process improvement

Education & Employment Initiative (E2I)	Military Adaptive Sports Program (MASP)	Military Caregiver Support	National Resource Directory (NRD)	Operation Warfighter (OWF)	Recovery Care Coordination (RCC)
<p><b>Mission</b></p> <ul style="list-style-type: none"> <li>Prepares WII RSMs for private sector employment by offering opportunities in education, training, certification, or employment needed to transition to a civilian career.</li> </ul>	<p><b>Mission</b></p> <ul style="list-style-type: none"> <li>Executes reconditioning activities, athletic opportunities, daily activities and access to community-based events and resources, sports camps, and clinics at major Medical Treatment Facilities and installations.</li> </ul>	<p><b>Mission</b></p> <ul style="list-style-type: none"> <li>Administers and provides linkages to caregiver services and programs through collaboration with the Services, wounded warrior programs, and other stakeholders.</li> </ul>	<p><b>Mission</b></p> <ul style="list-style-type: none"> <li>Connects WII RSMs, Veterans, their families, and caregivers to programs, resources and services at the national, state, and local levels to support recovery, rehabilitation, and community reintegration.</li> </ul>	<p><b>Mission</b></p> <ul style="list-style-type: none"> <li>Matches qualified WII RSMs with non-funded, federal internships to gain valuable work experience during recovery and aid transition to civilian employment or return to active duty.</li> </ul>	<p><b>Mission</b></p> <ul style="list-style-type: none"> <li>Assists WII RSMs, their caregivers, and their families with navigating the recovery, rehabilitation, and reintegration process throughout the continuum.</li> </ul>
<p><b>Primary Audience</b></p> <ul style="list-style-type: none"> <li>All WII RSMs.</li> </ul>	<p><b>Primary Audience</b></p> <ul style="list-style-type: none"> <li>All medically cleared WII RSMs and Veterans on the Temporary Retirement List (TDRL) or Permanently Disabled Retirement List (PDRL) for one year after the date of their separation and who are enrolled in MASP.</li> </ul>	<p><b>Primary Audience</b></p> <ul style="list-style-type: none"> <li>15,000+ military caregivers supporting WII RSMs.</li> </ul>	<p><b>Primary Audience</b></p> <ul style="list-style-type: none"> <li>WII RSMs, Veterans, their families, and caregivers.</li> </ul>	<p><b>Primary Audience</b></p> <ul style="list-style-type: none"> <li>Qualified WII RSMs.</li> </ul>	<p><b>Primary Audience</b></p> <ul style="list-style-type: none"> <li>WII RSMs, families and caregivers.</li> </ul>
<p><b>Products/Services</b></p> <ul style="list-style-type: none"> <li>Seventeen regional coordinators across the country.</li> <li>In FY-21, 3609 WII RSMs were assisted, 1826 were matched to an employment/ education opportunity, 6097 employment and education opportunities were identified.</li> </ul>	<p><b>Products/Services</b></p> <ul style="list-style-type: none"> <li>Eight Adaptive Site Coordinators offering a variety of adaptive sports, therapeutic, and rehabilitative activities.</li> <li>CY21 (as of EOM September 2021): 55 camps with 687 RSMs, 15 camps with 476 RSMs, 5 Trials with 381 RSMs.</li> <li>Daily activity stats: 79 NGOs support for 126 activities, 43 unique Onsite activities with 3,891 RSMs, 25 unique virtual activities with social media views over 3,000, training videos with social media views 3,958.</li> <li>RSM Communications (email, phone, text, video chat, etc.) 19,801.</li> </ul>	<p><b>Products/Services</b></p> <ul style="list-style-type: none"> <li>Bi-monthly Virtual Military Caregiver PEER Forums/Webinars.</li> <li>Caregiver Resource Directory with over 500 vetted national-level resources and programs to empower caregivers.</li> <li>PEER Support Coordinators conduct outreach activities and provide military caregiver support.</li> <li>In person, peer-to-peer support at 33 military installations across the nation representing all services.</li> </ul>	<p><b>Products/Services</b></p> <ul style="list-style-type: none"> <li>A DoD-hosted resource website.</li> <li>All non-government organizations and resources are vetted before listing that the highest quality resources are available.</li> </ul>	<p><b>Products/Services</b></p> <ul style="list-style-type: none"> <li>Seventeen regional coordinators (RCs) across the country.</li> <li>In FY-21, RCs on-boarded 241 new federal agencies, hosted and attended 508 events, which were supported by 374 federal agencies.</li> <li>In FY-21, 177 RSMs participated in federal internships.</li> </ul>	<p><b>Products/Services</b></p> <ul style="list-style-type: none"> <li>During FY-21, there were an average of 11,284 Service members assisted each month.</li> <li>FY-21 number of RCCs/non-medical case managers: <ul style="list-style-type: none"> <li>U.S. Army: 70</li> <li>U.S. Navy: 44 (approx.)</li> <li>U.S. Air Force: 72</li> <li>U.S. Marine Corps: 45</li> <li>USSOCOM: 64</li> </ul> </li> </ul>

## Policy Development, Quality Assurance & Program Oversight

Works to ensure that existing policy is complied with through oversight of quality reviews within WWP and analysis of WWP data to monitor standard compliance and Service member outcomes. Through the Recovery Coordination Advisory Committee works to support policy changes and gain insight into WWP experiences, challenges and best practices among programs to improve services and outcomes for Service members.