Welcome!



Visit the event page to download a copy of the webinar slides and any additional resources.



Select **'Everyone'** from the drop-down menu when commenting in the chat pod.



Email us if you need tech support or have questions.

Contact@OneOp.org



https://oneop.org/learn/160013/

1

Ethics in Action: Concepts, Practice, and Context

2

Ethics in Action: Concepts, Practice, and Context





Event Materials

Visit the **event page** to download a copy of the presentation slides and any additional resources.



Continuing Education

This webinar has been approved to offer continuing education credit. Please stay tuned for more information!

https://oneop.org/learn/160013/

3



This material is based upon work supported by the National Institute of Food and Agriculture, U.S. Department of Agriculture, and the Office of Military Family Readiness Policy, U.S. Department of Defense under Award Number 2019-48770-30366 and 2023-48770-41333

OneOp.org

Today's Presenter



Christopher Plein, Ph.D.

Professor of Public Administration Eberly Family Professor for Outstanding Public Service West Virginia University

5

5

Learning Objectives



Explore ethical frameworks that promote justice, fairness, and equity.



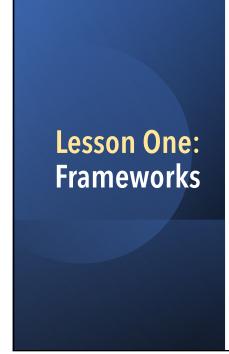
Delve into the practical application of ethical perspectives in the decision-making process.



Acknowledge the potential influence of personal experiences and preferences on professional perspectives and discover strategies to mitigate bias and subjectivity.



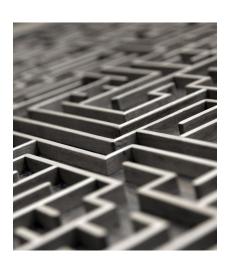
Identify avenues for advancing professional expertise in ethics and related areas through OneOp resources.



Explore ethical frameworks that advocate for justice, fairness, and equity.



7

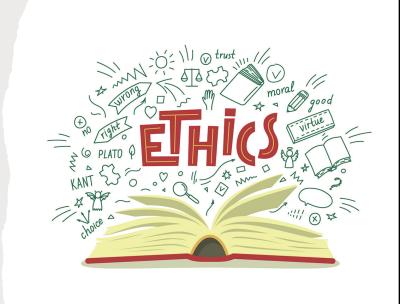


Ethics: Right & Wrong, Do's & Don'ts

- Ethics is often framed as the difference between right and wrong.
- Delineating right from wrong and establishing "do's" and "don'ts" are familiar in establishing behavioral expectations, establishing rules, and shaping culture.

Ethics in Action

It is entirely possible for well-intentioned individuals to make poor decisions. Ethical decision making and practice helps to better inform and guide our understanding and action.



9

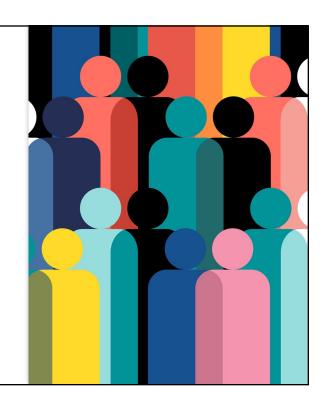
Ethics as Informed Decision Making



Ethical decision making often means encountering choices and decisions that are not necessarily wrong or right, but instead require informed judgement and perspective.

General Considerations for Ethical Action

Utilitarianism: When examining utilities for society as a whole, the preferred choice is that which produces the greatest good for the greatest number (Svara 2015, p. 73).



11

from the greatest good? for the greatest good? decisions and actions?

Assessing Utilitarian Claims & Rationale

- Who defines the greatest good?
- · How is the greatest good measured?
- · What about those who do not benefit
- What about those who sacrifice and lose
- What can be done to mitigate impacts and consequences of utilitarian style

To learn more, see Rawls 1985, Svara 2015.



Fairness: What is it & how do we address?

13

EQUITY: What do our short-term responses reveal about underlying issues?

```
right rule social descriptive values action behavior decision pragmatic moral principles philosophy relational evolutionary study proposition ethoshuman business code
```



Justice: Who Speaks For Those Not Present?

15

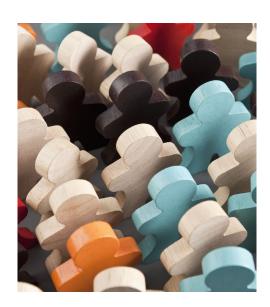


Ethics & Discretion

Ethics involve reflective choice, not simply following rules (Svara 2015, p. 91).



17



Ethical Decision Making in Practice

Because helping professionals are delegated responsibility, they exercise discretion in identifying, prioritizing, and addressing matters of concern and importance.

Ethical Decision Making in Practice





How can discretion lead to ethical concerns?

How can ethical thinking guide discretion?

19



Social Equity & Public Service

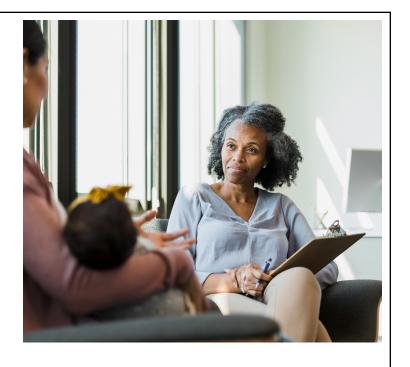
Social equity concerns fall naturally within the purview of public administration, for government is the entity of last resort when the market and social dynamics create problems that do not resolve on their own (Guy and McCandless 2012, pg. S12).

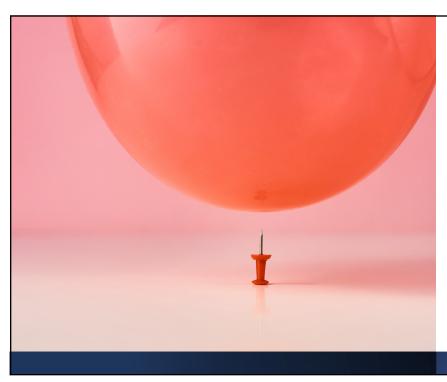


21

Threats to Individual Ethical Behavior

- Bias, heuristics, and hubris (jumping to conclusions)
- Self-interest/conflict of interest (active and accidental)
- Abdication or disinterest (failure to act or delay)
- Lack of training (ignorance of rules, policies, and regulations)





Threats to Organization-Based Ethical Behavior

- Status and role confusion
- Group think
- Normalization of deviance and rationalization

23



Codes of Ethics

The importance of ethical codes. For example, according to Svara (2014), codes of ethics serve to:

- Educate
- Regulate
- Inspire



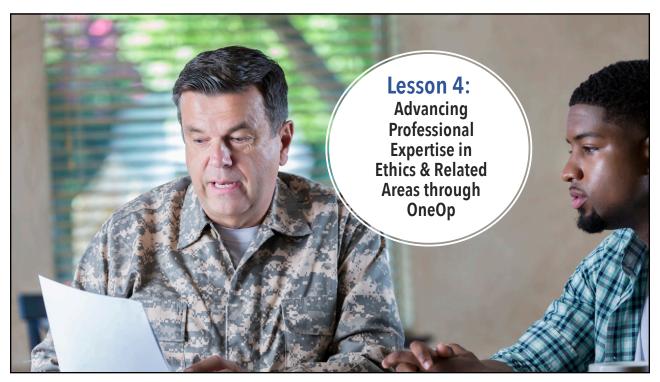
25



An Ethics Checklist

Consider the following:

- To whom are decisions and actions directed?
- To what purpose?
- What are the trade-offs and consequences?
- What evidence and information are they based on?
- Who gets to make the decisions?
- Who's **not** at the table?



27

OneOp: Professional Development Opportunities in Ethics & Social Justice

As a single-point of entry for professional development for military family service provides, OneOp offers many resources relating to ethics and social justice. Recent programming has focused on:

- Applied ethics in such areas as personal finance, caregiving, crisis management, and more.
- Social justice considerations for military family service providers focusing on such issues as inclusion, diversity, and equity.
- Cultural competency and self-awareness to help guide providers in their professional roles.

OneOp: Professional Development Opportunities in Ethics & Social Justice

Coming Soon:

 An upcoming course on "Professional Ethics in Early Intervention and Early Childhood Special Education."

Additional Resources:

• https://oneop.org/wp-content/uploads/2023/10/Ethics-Resources Dec2023.pdf

29

Resources & References

- · American Society for Public Administration. 2020. Code of Ethics. https://www.aspanet.org/ASPADocs/membership/ethics.pdf
- Frederickson, George. 1994. "Can Public Officials Correctly Be Said to Have Obligations to Future Generations?" Public Administration Review 54(5): 457-464.
- Guy, Mary E. and Sean A. McCandless. 2012. "Social Equity: Its Legacy, Its Promise," Public Administration Review 51(special issue 1):S5-13.
- Hill, Carolyn and Laurence Lynn. 2016. Public Management: Thinking and Acting in Three Dimensions.
- · Pearce, Jone and Jessica Sowa. 2019. Organizational Behavior: Real Research for Public and Nonprofit Managers.
- · Rawls, John. 1985. "Justice as Fairness: Political Not Metaphysical," Philosophy and Public Affairs 14(3): 223-251
- Svara, James. 2015. The Ethics Primer (Second Edition). Burlington MA: Jones and Bartlett
- West Virginia Office of State Auditor. 2019. Report of Investigation: City of Richwood. Public Integrity and Fraud Unit. (March 29). https://www.wvsao.gov/

Continuing Education



This webinar has been approved for 1.0 continuing education (CE) credit:

- Board Certified Patient Advocates (BCPA)
- Case Manager Certification
- Certified Family Life Educator (CFLE)
- Certified in Family and Consumer Sciences (CFCS)
- Social Work, LPC, LMFT

Evaluation Link

Go to the event page for the evaluation and post-test link.

Continuing Education

Questions?

Email us at:

OneOpMilitaryCaregiving@gmail.com

https://oneop.org/learn/160013/

3

31

Upcoming Webinar



IECMH: Practical Strategies to Support Attachment Relationships

January 18, 2023, 11:00 AM – 12:30 PM ET

Join us and add to your "attachment" toolbox with ideas for ensuring young children and families can develop and experience healthy attachment relationships.

https://oneop.org/learn/160010/

32

Connect with OneOp

Explore upcoming events, articles, resources, and more!











OneOp.org

33